

| <b>Policy Document</b>   | <b>Expected Behaviour of Parents/Carers and Visitors to the School</b>  |
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| <b>STATUTORY FOR Maintained Schools</b>                              | Non-statutory   |
| <b>Lead Member of Staff</b>  | Headteacher   |
| <b>Lead Governors (Monitoring)</b>                                   | Chair of Governors  |
| <b>Publication/Revision Date</b>                                     | October 2018  |
| <b>Governor Committee</b>  | Teaching and Learning   |
| <b>Committee Approval date</b>                                       | October 2018  |
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| <b>Review Frequency</b>  | Annual  |
| <b>Date of Next Review</b>   | October 2019  |
| <b>Publication Date: school website and Staff Information Folder</b> | October 2018  |
| <b>Chair of Governing Body Signature</b>                             |   |
| <b>Purpose</b>   | This Expected Behaviour of Parents/Carers and Visitors to the School Policy supports the school's aims of ensuring that the school is a welcoming and safe place for our children, staff, parents and visitors alike. |
| <b>Supporting documents</b>  | Persistent complaints and Harassment Policy 2018<br>Parent/Carer Protocols 2018<br>Communications Policy 2018   |



## **Expected behaviour of Parents/Carers and Visitors to the School Policy**



## **Expected behaviour of Parents/Visitors to the School Policy**

### **Introduction**

At Milton Road Primary School, we strongly believe that our school should be a welcoming and safe place for our children, staff, parents and visitors, alike, and we expect all who come onto the school site to uphold this principle.

As such, we will always act to ensure that our school remains a safe place for all members of our school community. In support of this we have the following expectations:

- Since all adults who enter our school site, at any time, set examples of behaviour and conduct which influence children, in keeping with our core school values, we expect that they should demonstrate high standards of conduct in order to encourage our pupils to do the same.
- That no members of staff, pupils, parents or visitors to the school are victims of abusive behaviour or open to threats from other adults on the school premises.
- Abusive, threatening or violent behaviour, including the use of insulting language, verbal or written, towards staff, children, governors, parents/carers and visitors will not be tolerated in this school.
- If anyone is abusive, threatening or are violent to anyone in the school, they will be asked to leave or be removed from the premises and may be prosecuted.

### **Persons Causing Nuisance / Disturbance on School Premises Section 547 of the Education Act 1996**

In support of this policy, at Milton Road Primary school we know, in accordance with the law, that school premises are private property and parents/carers and other visitors have been

granted permission from the school to be on school premises. However, in case of abusive, threatening or violent behaviour towards staff, pupils, parents or visitors, as a school we may ban individuals from entering the school. It is also an offence under section 547 of the Education Act 1996 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned.

Where a parent is subject to a ban from the school premises, it is the parent's and not the school's responsibility to provide alternative arrangements for bringing their child into school.

### **Guidelines**

At Milton Road Primary school, the following types of behaviour are considered unacceptable and will not be tolerated from parents/carers or visitors, being directed towards any members of the school community.

(This is not an exhaustive list but seeks to provide illustrations of such behaviour)

- Speaking in an aggressive tone either in person or over the telephone
- Physical threats
- Shaking or holding a fist toward another person
- Physical attack – including hitting, slapping,, punching, kicking
- Spitting
- Threatening or intimidatory hand movements gestures – including aggressive jabbing of the finger towards a person.
- Swearing or other offensive language.
- Language which denigrates or offends in relation to someone's gender, race, physical or cognitive abilities, social background, sexual orientation, religious beliefs.
- Inappropriate posting on social media which could bring the school, or members of the school community into disrepute or which may be deemed as bullying.

As a school, we will respond to inappropriate behaviour towards other adults or children using the following steps:

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| An adult approaches another person's child | The adult will be spoken to immediately and the issue investigated by a member of the Senior Leadership Team (SLT). If appropriate the adult will be asked to leave/be escorted from the school grounds. The incident will be reported to the Headteacher and recorded. The adult will receive a warning letter.   |
| A parent approaches another parent.        | The parent should report this to a member of staff or a school leader. The offending parent/s will be spoken to as soon as possible after the incident and reminded that we have a zero tolerance of inappropriate behaviour. If appropriate the adult will be asked to leave/be escorted from the school grounds. A letter will be given to the parent/s. This warns a parent that if it recurs they could be banned from the school site under section |

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|                                       | 547 of the Education Act 1996.  |
| An adult approaches a member of staff | This should be reported immediately to a member of the Senior Leadership Team. If appropriate the adult will be asked to leave/be escorted from the school grounds. The incident will be investigated as soon as possible and the member of staff will be informed of the action taken. The parent/adult will be spoken to and given a warning letter. This warns a parent/s that if it recurs they could be banned from the school site under section 547 of the Education Act 1996. |
| Recurring inappropriate behaviour     | If a parent/s continues to use inappropriate behaviour, they will be referred to the Policy for Parental Behaviour. This indicates how antisocial behaviour, when not corrected, can lead to interviews with the HT and Governors. This can then lead to a ban from the school site under section 547 of the Education Act 1996   |

Because, as a school, we reserve the right to take any necessary actions to ensure that members of the school community are safe and not subjected to abuse, unacceptable behaviour may result in the police being informed.

Agreed: October 2018



## **We Welcome Visitors to our School**

At Milton Road Primary School, we strongly believe that our school should be a welcoming and safe place for our children, staff, parents and visitors, alike, and we expect all who come onto the school site to uphold this principle.

We will always act to ensure that our school remains a safe place for all members of our school community.

As such, please be aware that abusive, threatening or violent behaviour will not be tolerated in this school.

If you are abusive, threatening or are violent to anyone in the school, you will be asked to leave or be removed from the premises and you may be prosecuted.